

REPORT OF MOBILITY COMMITTEE

For City Council - November 27, 2023

From: Office of the City Clerk

Date: Wednesday, November 08, 2023

Title: Fredericton Transit Service Standards

Description:

The Mobility Committee, at its meeting held on Tuesday, November 7, 2023 considered an Administrative Report and PowerPoint Presentation from the Manager of Transit and Parking Services, seeking approval for the adoption of the Fredericton Transit Service Standards as recommended in the Fredericton Transit Strategic Plan.

As part of the next steps in the implementation of the Fredericton Transit Strategic Plan, staff are presenting the Fredericton Transit Service Standards that will assist in the continuous evaluation of fixed route bus services for the City of Fredericton.

By adopting these service standards, staff will be able to plan and respond to current needs as well as evaluate future transit growth options. These industry-wide best practices will provide the direction required for a consistent, reliable and safe transit service. This document reflects current state with parameters for next steps in the evaluation of service levels. As Fredericton Transit evolves, the service standards will be adjusted to ensure that decisions are based on current service levels.

Accordingly, the Committee directed that the following resolution be forwarded to City Council for consideration:

BE IT RESOLVED THAT Council for the City of Fredericton hereby endorses the adoption of the Fredericton Transit Service Standards for the purpose of providing a guideline that will be used to plan, monitor, adjust and evaluate transit service; and BE IT FURTHER RESOLVED THAT staff use these Service Standards to bring forward measured service changes or concepts for future discussion and consideration by Council.

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